

Meeting:	Health and wellbeing board
Meeting date:	16 May 2017
Title of report:	Adults Wellbeing Plan 2017- 2020 and Local Account
Report by:	Director for adults and wellbeing

Classification

Open

Key decision

This is not an executive decision

Wards affected

County-wide

Purpose

To note the publication of the adults wellbeing plan 2017-2020 and Local Account 2016 and seek the views of the Health and Wellbeing Board.

The reports covered by this report are:

- **Adult Wellbeing Plan 2017 - 2020** - sets out the broad strategy and plan for the directorate
- **Adult Social Care Local Account 2016** – a report on adult social care performance, produced in conjunction with service users and carers via the Making It Real Board

Recommendation(s)

THAT:

the board review the adults wellbeing plan 2017-20 (appendix 1), having regard to the local account 2016 (appendix 2) and consider the extent to which this is aligned with the health and wellbeing strategy and seek assurance from partner organisations regarding the consequences for joint working across health and social care.

Alternative options

- 1 There are no alternative options; it is a function of the board to review whether the commissioning plans and arrangements for the NHS, public health and social care (including Better Care Fund submissions) are in line with and have given due regard to the health and wellbeing strategy.

Reasons for recommendations

- 2 The Adult Wellbeing Plan 2017-2020 provides details of the future delivery plans for social care.

Key considerations

- 3 The adult wellbeing plan describes how the council continues to work towards a model of care that promotes wellbeing through good information and signposting and local initiatives that keep people at home within their community wherever possible.
- 4 When people are in need of social care support, the approach is to help people regain control and independence as quickly as possible with an appropriate and proportionate level of support that is based on what people can do for themselves (a strengths based approach).
- 5 An ageing population and the increase in people who are living longer with long term conditions and disabilities are challenges that are faced nationally. Work is in progress locally to redesign the care pathways across adult social care to ensure resources effectively manage the flow of demand across the health and care system and improve the experience for people and families.
- 6 If formal support is required, there are a variety of care options available including the traditional residential, nursing and domiciliary care but also alternative care offers such as the Shared Lives scheme which provides the opportunity for vulnerable and disabled people to live as part of a family on a permanent or respite basis.
- 7 Understanding the future demands and needs of social care and housing are critical to the planning and delivery of services that meet the outcomes for people. An analysis of this has highlighted the competing demands for economic growth, which brings jobs and opportunities for people in industries such as retail, and the impact on the health and social care economy which is struggling to attract and retain people into social care.
- 8 **Adult Wellbeing Plan 2017 – 2020**
 - a. The plan sets out the strategic aims for adult services and Herefordshire's model for wellbeing. It is intended to sit alongside the existing Children and Young People's Plan, such that the plans together cover the full life course.
 - b. The plan also set out the challenges for the services include levels of rurality and sparsity of the population, increase in demographic pressure and

recruitment and retention of the social care workforce and increasing costs of adult social care.

- c. The work focuses on prevention, staying well and building on community networks. Where formal support is required, a short term enablement offer will be made with ongoing support only provided to the few that need it. The aim of the strategic plan is to ensure work programmes are aligned to deliver the blueprint for change and manage demand on public services.

9 **Adult Social Care Local Account 2016**

- a. The purpose of a local account is to communicate with, and promote accountability to, the local community and to support benchmarking, peer reviews and sector led improvement.
- b. Herefordshire's Local Account is designed and co-produced with the Making It Real Board (service user representative group).
- c. The structure of the report is based on structure based on the national performance framework (Adult Social Care Outcome Framework) established by the Department of Health.
- d. The 2016 Local Account details a change of approach being embraced across adult social care which focuses on strengthening supportive communities and building on individual's strengths and assets.
- e. The account highlights the outcome from the annual survey which show improvements in many areas such as increased quality of life for clients cared for by social care services. In addition, the quality of life indicators also reflect improvements with people reporting that:
 - i. They had as much social care contact as wanted
 - ii. They felt safe
 - iii. The services they receive make them feel safe
 - iv. They were satisfied with care and support received

Community impact

- 10 The process of producing the Local Account is an important element in ensuring councils with responsibility for adult social care, make themselves accountable to their local communities.
- 11 The common theme throughout these reports emphasises the central role of self-care and communities in ensuring that people can live well within their communities and when required, communities are able to respond.
- 12 Addressing the issues highlighted in these reports has the potential to positively impact on the health and wellbeing of the adult population of Herefordshire.

Equality duty

- 13 The Local Account identifies how support is provided to vulnerable people with a range of tailored services.
- 14 The recommendations support the Public Sector Equality Duty, under section 149 of the Equality Act 2010, which are to:
- Eliminate discrimination, harassment and victimisation and any other conduct that is prohibited by or under the Act;
 - Advance equality of opportunity between people who share a relevant protected characteristic and people who do not share it;
 - Foster good relations between people who share a relevant protected characteristic and those who do not share it.

Financial implications

- 15 There are no direct financial implications. The reports provide the strategic direction for the ongoing application of the resources allocated by the council to adult's wellbeing.

Legal implications

- 16 With regards to the adult wellbeing plan, there is no legal duty to prepare such a plan.
- 17 With regards to the adult social care local account, again there is no legal duty to prepare such a document, but government guidance issued via the Adults Social Care Framework 2015/2016 includes a recommendation to publish such information to ensure that the community is aware of the current position.

Risk management

- 18 There are no specific risks as a result of the recommendations in this report, however it is important that the Board note the key priorities for council adult's wellbeing services set out in the plan and consider these principles in their decision making.

Consultees

- 19 The production of these reports are in consultation and co-production with service users, providers, partners and internal and external stakeholders.

Appendices

- 20 Appendix 1 – Adult Wellbeing Plan 2017- 2020
- 21 Appendix 2 – Local Account 2016

Background papers

22 None